

Sleep Hotel **Terms and Conditions**

All accommodation is offered subject to availability at the time of receipt of the deposit, and at the quoted tariffs.

Rooms must be vacated by 11.00am on the day of departure, unless otherwise agreed.

The establishment cannot take responsibility for loss of the guests' property.

Accounts must be paid in full on arrival. Cheques will only be accepted if prior arrangements have been made with the proprietor to allow for bank clearance.

In the event of any cancellation, curtailment or if the guest fails to occupy the reserved room, the person who made this reservation with this establishment and whose name appears on the booking form will be liable to pay for the full cost of the reservation.

Deposits are not refundable under any circumstances, but will be deductible from any claim for compensation arising out of cancellation or curtailment of the contract.

If the deposit has been paid using a credit or debit card authorised account number, then any payment due owing to cancellation, curtailment or damage will also be made on this same account number by Sleep Hotel. The card holder will be notified of any such transaction.

Damages to the house or rooms or contents caused by the guest must be paid for in full by the guest. In the event of any breakages or damage discovered after the guest vacates, Sleep Hotel reserves the right to deduct from the relevant credit/debit card, without further notice, all amount chargeable under these conditions, including, but not limited to, further accommodation charges.

Sleep Hotel reserve the right to amend, curtail or terminate any contract should the conduct of any person who is a part to that contract cause any detriment to the hotel or to the well being or comfort of other guest. No reduction in room rate is applicable if the occupancy is less than originally reserved.

Sleep Hotel cannot accept any responsibility for loss or damage of property or vehicles during their stay.

Sleep Hotel is a no smoking establishment and anyone found to be smoking in the building or rooms will be charged for the cleaning of the room on the the debit/credit card used for the booking.

We accept, Visa, Visa Debit MasterCard, American Express, Solo, Switch and cash payments. Please note that a surcharge of £1.50 applies to all payments made by credit and debit cards.